# A REFERENCE GUIDE

FOR

# MEMBERS

EVERYTHING YOUR UNION YOUR UNION BENEFITS

500

SAVING MONEY FOR MY FAMILY IS IMPORTANT -DETAILS INSIDE



# A Reference Guide for Members

"Everything You Need to Know About Your Union Benefits"

> By Joelle Sano

> Inspired by

Michael Goodwin,
President Emeritus
Office and Professional Employees
International Union, AFL-CIO, CLC

Updated March 12, 2020, by John Turchiano & OPEIU President Richard Lanigan

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#### **TYPES OF BENEFITS:**

There are many benefits and services available to OPEIU members that are briefly explained in this guide. It is organized by the discounted product/service the benefit provides, such as food discounts, health care savings and automobile discounts. The levels of discounts available to you are outlined below for your information.

## OPEIU members are eligible for ALL of these benefits!

#### **OPEIU-Provided Benefits**

OPEIU provides a towing benefit, a life insurance benefit, and an accidental death and dismemberment insurance identity protection benefit, educational scholarships, student debt reduction program, free college benefit and defense fund benefits for furloughed government employees. All benefits are also listed on the OPEIU website at www.opeiu.org and the OPEIU app, available for free download for Iphones at the App store and for Android devices at Google Play.

#### Union Plus

The AFL-CIO provides these benefits. Many discounts and deals are offered from discounted car rentals to college scholarships. For general information visit unionplus.org.

#### Working Advantage Discounts

The AFL-CIO provides these benefits. These benefits span from savings on theme park tickets to online shopping discounts. For general information, visit workingadvantage.com. When registering use company ID number 744387769.

### CHAPTER 1 AUTO BENEFITS

#### Benefits in This Chapter

- Purchasing a New Car
- Auto Insurance
- Discounts on Tires and Service
- Car Rental
- OPEIU Towing/Service Calls Benefit

#### 1. Purchasing a New or Used Car

#### **Union Plus Auto Buying Discount**

Through this program, OPEIU members and their families can save an average of \$3,000 off the manufacturers' suggested retail price of a car. You can see what others paid for the car you want and lock in guaranteed savings on new cars and discounts on used cars. You can also get a \$100 rebate when you buy a new union-made car and a \$200 rebate on a new union-made EPA Green Car (hybrid). You can receive an additional buyer's bonus benefit worth up to \$2,000 for deductible and repair expense reimbursement.

This program connects union members and their families with certified dealers who offer upfront, online pricing and guaranteed savings, as well as seeing what others paid for the same car so you have the confidence that you're getting a great deal.

- 1. Select the new or used vehicle and options you want.
- 2. View your upfront pricing information and/or estimated savings off MSRP)\*.
- 3. Compare the upfront pricing information to what others are paying for the car you want on the TRUECar Price Curve.
- 4. Enter your contact information to view up to three local dealers and lock in your Savings Certificate (There is no cost to use the program and no obligation to buy. You will not be contacted until you request a Savings Certificate).
- 5. View your certified dealers and visit the Certified Dealer Representative with your Savings Certificate for a hassle-free car buying experience.

If you purchase a new, qualifying union-assembled vehicle, you will receive a check for \$100 within 6 to 8 weeks after purchase. You will receive a \$200 rebate if you purchase a qualifying new, union-made EPA Green Car. The rebate checks come from Union Plus and not from the dealer. Union Plus receives a monthly report on the sales activity from the program provider to verify that a rebate check should be sent to a member who purchased a qualifying vehicle. This process is automatic; there are no forms to complete.

For more information visit UnionPlus.org/auto-cars

At the same link you can find:

- A report from ConsumerReports.org on the 10 mistakes that car buyers often make that can quickly turn that initial excitement into buyer remorse and how to avoid them.
- A list of union-made cars.
- A list of union-made vehicles.
- Car buying tips.

You'll find all this and more at UnionPlus.org/auto-cars

#### 2. Auto Insurance

Union Plus Auto Insurance with MetLife Auto & Home:

- Union member discount of up to 15%
- Drivers have saved on average \$507 a year\*
- Extra savings with automatic payment options
- Multi-policy discounts for car and home insurance
- Up to an additional \$250 benefit for claim-free driving
- Provided by MetLife Auto & Home, one of the nation's leading personal lines property and casualty insurance providers
- All customer service calls are answered in the United States
- 24-hour claims service

Switching carriers has never been easier, and you don't have to wait until your current policy expires. OPEIU members can make a seamless transition from existing insurance carriers to the Union Plus Auto and Home Insurance program.

CALL 1-855-666-5797 to speak with a friendly and knowledgeable MetLife Auto & Home® representative and mention Union Plus discount code DJ7.

Get your free auto insurance quote online today at UnionPlus.org or by calling 1-855-666-5797.

#### ■ Tip: Bundle & Save!

You can combine your car and home policies with for additional savings.

#### More features

- Peace of mind: The ability to request a deferment of your premium payment for up to 30 days in the event of a strike, lockout, furlough, or layoff.
- Convenience: Multiple billing options.
- Quality coverage: comprehensive and collision coverage
- RVs, Boats & Motorcycles insurance available.
- Windshield Repair: 100% of the repair cost covered with no deductible for windshield repairs.
- Teen Driver Program: Reward of up to \$100 for teen drivers, ages 16-17 who remain accident and claim free

### 3. Discounts on Tires and Service

Most Goodvear tires are unionmade – by members of the United Steelworkers of America (USW) and the United Food and Commercial Workers (UFCW) and are manufactured in the USA. We are happy to add that Union Plus has discounts for OPEIU members on both Goodyear tires and Goodyear services. Visit Union-Plus.org or use the coupon on this page. This is a union-member-only benefit so make sure you bring your union card, a paycheck with your union dues deducted or a UnionPlus MasterCard when visiting a Goodvear tire or service shop! A list of Goodyear locations is available at UnionPlus.org or by calling the toll-free numbers or visiting the websites that appear on the coupon.

Save 10% off all Goodyear tires or 5% off sale tires at company-owned Goodyear and Just Tires.

Save 10% off car service, including auto maintenance, auto parts, or 5% off preventative maintenance.

#### **Union Privilege VIP Program**

**Nationwide at Goodyear Auto Service and Just Tires** 

## Save on Tires, Preventive Maintenance and Automotive Repairs!



To take advantage of these great savings,

simply visit any Goodyear Auto Service or Just Tires location and *present a copy of this letter* along with your company identification.

Your neighborhood Goodyear Company-Owned

#### **Go online and schedule an appointment today** or call the toll free number below for the

or call the toll free number below for the participating locations:

#### GoodyearAutoService.com

**1-888-GDYR-STORES** (1-888-439-7786)

JustTires.com 1-800-TIRES-FAST (1-800-847-3732)







Must present letter and company identification to receive this offer. Most whichies. No other discounts apply, Redeem at participating Goodper Author Service or Just Tires Incactions.

"Up to S quarts of oil, Pricing applies in constructives. Controlled filter and/or diseased under a Funditified testing Additional charge or suppospties, up to 7 x x 525 maximum, may be added, Redeem at participating Goodper Auth Service and Is locations only. See store for complete details. Special State Deceptions: 11. "Visit on If Itliter from any apply, Call Article 1/05/Filter for supposition apply apply Call related 1/05/Filter for supposition apply Call related 1/05/Filter for supposition apply apply Call related 1/05/F

#### 4. Car Rental

#### Save up to 25% on Car Rental Rates!

Whether it's a car, van, SUV or truck rental, working families can get good rental car deals and drive in style for less. Discount rental car rates and savings vary depending on the type of car or vehicle, time of year, location and length of car rental reservation.

#### Want More Savings?

Save even more when you choose to "pay now" when you reserve online at Avis, Budget and Hertz.

#### Support Fellow Union Members

Support your fellow union members who work for Avis, Budget and Hertz.

#### Choose Rental Cars that are Union — Made in the USA

Union members may be able to rent American-made and environmentally-friendly cars or trucks.

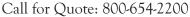
#### **Choose From These Car Rental Companies**







Call for Quote: 800-455-2848









Call for Quote: 800-800-4000 Call for Quote: 800-847-4389 Call for Quote: 800-729-5377

#### 5. Free Towing/Service Calls for OPEIU members and families!

Please see the following page for full details.

We realize that sometimes you may need help with a concern about using a Union Plus program. The Union Plus Member Advocacy Program is staffed by OPEIU Local 2 members and is available to help you resolve any problems. Contact us at 1-800-472-2005 (8:30 a.m.-4:30 p.m. ET, weekdays) or online at UnionPlus.org/Customer.



#### OPEIU Towing/Service Calls Benefit Reminder

As a reminder, the OPEIU Towing/ Service Calls program is through Nation Safe Drivers\* (NSD) and all calls should be made only to NSD. OPEIU is not responsible for reimbursing members for calls made to other towing services, so please consult this card and call the NSD number provided when you are in need of a tow or service call.

No action is necessary on your part to activate the towing/service calls benefit — you have been automatically enrolled by OPEIU.

\*Nation Safe Drivers may operate as Nation Motor Club, Inc. in various states.

## OPEIU Towing/Service Calls Benefit Is Much More Than Just Towing

OPEIU's 24-hour towing/service calls program includes:

- Free hook up and tow up to 15 miles
- Emergency roadside assistance
- Emergency battery service
- Emergency lockout service
- Emergency tire service
- Delivery of supplies
- Travel discounts and much more

Every OPEIU member is entitled to two tows/service calls valued up to \$100\* each per year for themselves and family living in the same household. For service, please call the OPEIU designated toll-free number: 1-800-617-2677.

\*\$80 call plus \$20 administrative fee



Towing/Service Calls Benefit Program



For service, please call the OPEIU designated toll-free number: 1-800-617-2677

Provide your name (or the name of the OPEIU member)
Producer Code: 74046 Plan Letter: B



#### Towing/Service Calls Benefit Program



The bearer of this card is a member of an OPEIU Local Union, Guild or Directly Affiliated Group entitled to the Towing/Service Calls Benefit.

Up to two towing/service calls per year, per household, valued at up to \$100\* each through Nation Safe Drivers (NSD). The benefit applies to all OPEIU members and family members living in the same household as the member.

For service, please call the OPEIU designated toll-free number: 1-800-617-2677

Provide your name (or the name of the OPEIU member)
Producer Code: 74046 Plan Letter: B
\*\$80 call plus \$20 administrative fee

#### **CHAPTER 2**

#### COMPUTER, PHONE AND INTERNET BENEFITS

#### Benefits in this Chapter

- Computer Discounts
- Cell Phones-AT&T Wireless

#### 1. Working Advantage Computer Discounts

Working Advantage.com has discounts on Lenovo computers, and others, as well as accessories, ranging from 10% to 50%. Visit workingadvantage.com and click on electronics. Remember, OPEIU members can set up an account at Working Advantage by using ID# 924400144.

## Lenovo

#### 2. AT&T Wireless Discounts

OPEIU members can receive a special 15% discount on service from AT&T Wireless, the only wireless company that can, and does, proclaim that it is "Proud to Be Union." The 15% discount is available off the regular monthly rate for any AT&T individual or family plan. There are many other AT&T Union benefits available at UnionPlus.org including, but not limited to, the following:

- 15% discount off the regular monthly rate for all AT&T Wireless AT&T is the only individual or family plans.
- Union members-only savings on AT&T cell phones and cell phone you choose AT&T, accessories available online at UnionPlus.org
- Use the coupon on this page and visit an AT&T store to speak with a sales representative who is a union member and enjoy further discounts!

We realize that sometimes you may need help with a concern about using a Union Plus program. The Union Plus Member Advocacy Program is staffed by OPEIU Local 2 members and is available to help you resolve any problems. Contact us at 1-800-472-2005 (8:30 a.m. - 4:30 p.m. ET, weekdays) or online at UnionPlus.org/Customer.

AT&T is the only nationwide unionized wireless carrier. When you choose AT&T, you support the nearly 150,000 union members

employed there. Visit an AT&T store where you'll be helped by a fellow union member.

AT&T Retailer: The Union Plus Discount Code is 3508840.

#### Sign up today!

Take this coupon and a union membership card, or the attached member discount card, to your local AT&T store (discount not available at authorized dealers or kiosks). Ask about the AT&T discount through Union Plus¹ or register for the discount at UnionPlus.org/ATT15.

#### Money and Credit

#### Benefits in this Chapter

Union Plus Cash Rewards

- Credit Card
- Credit Counseling

#### 1. Credit card

#### The OPEIU Credit Card from Capital One®

Designed to meet the needs of hard-working union members and their families.

Choose from three card options, all with competitive rates, U.S.-based customer service, and more. Plus, hardship grants for eligible cardholders.



Union Plus Prime Access

For more information or to apply online or over the phone: 1-800-522-4000 or go to UnionPlus.org to apply

Earn cash rewards on everyday purchases		est by transferring alances	Build rewards and your credit through responsible use
Rewards	1.5% cash back earned on every purchase with no limit to the amount you can earn.	none	1.5% cash back earned on every purchase with no limit to the amount you can earn.
Competitive Rates	0% Intro APR for the first 12 months on purchases and Balance Transfers;	0% Intro APR for the first 15 months on purchases and BalanceTransfers;	0% Intro APR for the first 9 months on purchases;
	13.9%-23.74% variable APR after that; 3% fee for each transfer that posts to your account by 10/13/2017.	11.9%-21.9% variable APR after that; 3% fee for each transfer that posts to your account by 01/13/2018.	0% Intro APR 24.24% variable APR after that.
Annual Fee	\$0	\$0	\$35
Credit Line	\$500-\$10,000	\$500-\$7,500	\$300-\$3,500

Union Plus Rate Advantage

#### Hardship Grants\*

Whichever card you choose, after three months as a cardholder, you may be eligible for hardship grants. All grants approved for eligible cardholders are paid by check and you never have to pay them back.

**Disability Grants:** \$1,600-\$2,700 — Helps eligible cardholders who have lost significant income from a long-term illness or disability.

Hospital Grants: \$1,200 – Aids eligible cardholders with large, unreimbursed hospital expenses.

Job Loss Grants: \$300 — Helps eligible cardholders who have recently been laid off.

Strike Grants: \$300 – Provides assistance to eligible cardholders who are on union-sanctioned strike or experiencing a union-sanctioned lockout.

Credit approval required for all products

#### 2. Credit Counseling/Debt Management

The Union Plus Credit Counseling program was designed exclusively for union members and their families. The program helps members learn more effective ways to manage money and also ways to save for the future.

#### Free Initial Counseling Session

Union Plus Credit Counseling program will provide members with a free one-hour initial counseling session. During that session members will receive:

- A complete financial review and budget analysis
- Advice on how to work with creditors
- A written action plan with timelines for reaching their goals
- Referrals to appropriate organizations/programs that may be able to help them (if needed)

#### Debt Management Plan (DMP)

If members need additional assistance, a counselor will work with them to develop a DMP to reduce their debt liabilities. For a small fee, MMI will negotiate with the member's creditors on their behalf, disburse the member's funds to creditors on their behalf, and work with creditors to stop the collection calls.

For more information on credit counseling visit UnionPlus.org where you will find Credit Counseling under "Hardship Help, Money."

#### Financial Help You Can Trust

Union Plus Credit and Budget Counseling is administered by Money Management International (MMI). For over 46 years, MMI and its family of Consumer Credit Counseling Services (CCCS) agencies have helped consumers nationwide by providing high quality, comprehensive credit counseling, education and debt management assistance.

MMI is a member of the National Foundation for Credit Counseling (NFCC) and the Association of Independent Consumer Credit Counseling Agencies (AICCCA). The certified credit counselors at MMI are available to help members get through their maze of financial challenges 24-hours-a-day, 7-days-a-week.

#### **CHAPTER 4**

#### FOOD AND DRINK/RESTAURANTS DISCOUNTS

#### Benefits in this Chapter

- Working Advantage Benefit
- Discount Coupons and Gift Cards
- Gourmet Foods
- Restaurant Discounts
- Additional Food Discounts

#### 1. Working Advantage Benefit

All OPEIU members may use their Working Advantage membership to enjoy discounts on dining, gift certificates, gourmet foods, and other food items such as Omaha steaks. These discounts can be obtained at workingadvantage.com. You will be asked for your corporate ID number which is 744387769 for OPEIU members. There are more than 1,000 local restaurants, national chain restaurants, gourmet food retailers and other food outlets that participate.

#### 2. Restaurants.com-Working Advantage Benefit

Restaurant.com has discount coupons available for restaurants across the USA, including eateries in your own neighborhood. Working Advantage offers gift cards that can be emailed to friends and family members. Deals change from week to week and so do the participating restaurants, so make sure that you check frequently at Restaurant.com for bargains. Among the restaurants that frequently participate are:

Buca di Beppo
Chili's Grill & Bar®
Bonanza Steakhouse
Bertucci's
Applebee's Neighborhood Grill & Bar®
Panera Bread®
T.G.I Friday's®
Macaroni Grill®
Red Lobster
Ponderosa Steakhouse
Olive Garden



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#### 3. Gourmet Food/Dietary Food/Gift Baskets

Workingadvantage.com offers discounts on many online food websites, specializing in gift baskets and both gourmet and dietary meal preparation. Go to workingadvantage.com and click on "Food" in the menu at the top of the screen. Deals change from week to week and so do the participating outlets, so make sure that you check frequently at workingadvantage.com for bargains.

#### Among the outlets that frequently participate are:

1-800 Baskets

Blue Apron

Cheryl's

Fannie May

Fruit Bouquet

Jenny Craig

Harry David

Nutrisystem

**Omaha Steaks** 

Shari's Cherries

Virgin Wine

WSJ Wine

#### 4. Local Restaurants

Workingadvantage.com and restaurants.com offer hundreds of discounts in the Tri-State area. Deals on local restaurants change frequently and so does the list of participating local restaurants, so make sure that you check frequently at workingadvantage.com and restaurants.com for local bargains.

#### 5. Additional Food & Beverage Discounts

Workingadvantage.com offers a wide variety of additional food and beverage discounts at its website (remember to use OPEIU's corporate ID number 744387769). Examples are The Original Craft Beer Club, The Popcorn Factory and My M&Ms among others.

#### **CHAPTER 5**

#### Flowers & Gift Baskets

Give the gift of flowers with hand-delivered floral arrangements and order Gift Tree gift baskets, both with a 20% union discount!

- The Union Plus flower delivery service provider, Teleflora, offers a 20% discount and is committed to 100% local florist delivery.
- Plus save 20% on gift baskets from Gift Tree..
- All customer service calls are answered in the United States..
- OPEIU members and their families receive a 20% discount on all Teleflora flowers and Gift Tree gift baskets when they order online or call 1-888-667-7779.
- Teleflora has the largest network of U.S. local florists ready to hand-deliver your order.
- 100% satisfaction guaranteed.

We realize that sometimes you may need help with a concern about using a Union Plus program. The Union Plus Member Advocacy Program is staffed by OPEIU Local 2 members and is available to help you resolve any problems. Contact us at 1-800-472-2005 (8:30 a.m.-4:30 p.m. ET, weekdays) or online at UnionPlus.org/Customer.

#### HEALTH AND WELL-BEING

#### Benefits in this chapter

- Dental Savings
- Vision Savings
- Prescription Card Savings

#### 1. Dental Benefits

#### **Union Plus Dental Discount**

OPEIU members, retirees, and their household family members can sign-up and enjoy savings of 5% to 60% on dental care through Careington, one of the largest dental networks in the nation.

#### Typical Discounted Services Include:

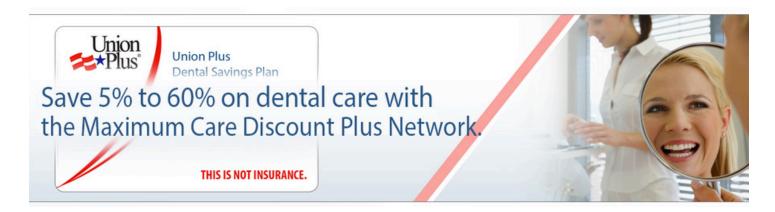
- Annual exams, cleanings. fillings, X-rays
- Root canals, crowns, extractions
- Bridges, dentures

#### Pricing

Member: \$7.95/month or \$79.00/year\*
Member+1: \$12.95/month or \$129.00/year\*
Member+Family: \$15.95/month or \$159.00/year\*

\* +\$10 one-time, non-refundable enrollment fee

Your plan is available for use immediately and comes with a 30-day money back guarantee.



#### 2. OPEIU Vision Benefits

#### **Vision Savings Pass**

Open Your Eyes to Great Savings

- Healthy vision is a gift. Choosing the right vision plan is a solid step toward protecting your vision and saving money.
- Union Plus Vision Savings Plans offer union members and their families access to great savings eye exams, eyewear, contacts and more.
- Save at more than 44,000 eye care provider and retail locations found on the EyeMed Advantage Network — a network of independent providers and national retail chains including LensCrafters, Pearle Vison, Target, JC Penney and Sears Optical. Find an in-network provider in your neighborhood.





Choose from Three Levels of Savings
EyeMed Healthy - Starting at \$5/month
An eye exam plus great discounts on eyeglasses and contacts.

EyeMed Bold – Starting at \$17.50/month

Essential vision coverage to get what you need - an eye exam, plus covered allowances and coverage with copays.

EyeMed Bright – Starting at \$30/month

Even more coverage – an eye exam, and a higher level of covered allowances and coverage with copays.

#### All Plans Include:

- Purchase any frame in any store, you are not limited by tiers\*
- Comprehensive eye exams with a maximum co-pay of \$10
- Low copays and/or discounts available on lenses and frames
- Use any provider. While the best savings are at in-network providers, you have access to out-of-network benefits too.
- Online discounts. Savings at online retailers Contacts Direct and Glasses.com
- Savings on LASIK surgery

#### 3. Union Plus Prescription Card

Download a no-cost prescription discount card and start saving at participating pharmacies.

- Members can save up to 65% off the retail price on brand name and generic drugs.
- Savings are available at over 59,000 participating pharmacies nationwide

#### **CHAPTER 7**

#### **DEATH AND DISABILITY BENEFITS**

#### Benefits in this Chapter

- Death Benefit
- Accidental Death Benefit

#### 1. Death Benefit

OPEIU will provide members in good standing, with twelve (12) consecutive months or more of membership, with a \$2,000 death benefit. For full information, please see page 16.

#### 2. Accidental Death Benefit

OPEIU will provide members in good standing, with twelve (12) consecutive months or more of membership, with a \$2,000 accidental death and dismemberment benefit. For full information, please see page 17.

We realize that sometimes you may need help with a concern about using a Union Plus program. The Union Plus Member Advocacy Program is staffed by OPEIU Local 2 members and is available to help you resolve any problems. Contact us at 1-800-472-2005 (8:30 a.m.-4:30 p.m. ET, weekdays) or online at UnionPlus.org/Customer.



**This is to certify** that all members in good standing of OPEIU with twelve (12) or more consecutive months of membership shall be covered for a two-thousand-dollar (\$2,000) death benefit payable by OPEIU. A member's good standing and eligibility for this two-thousand-dollar (\$2,000) death benefit is forfeited if the member is more than two (2) months in arrears in dues during the fourteen-month (14-month) period prior to death, exclusive of the month of death.

A member who is not on the active payroll due to leave, disability or other similar circumstances remains eligible only if the member keeps his/her dues payment current. Therefore, a member must continue to pay dues directly to his/her Local Union, Guild or Directly Affiliated Group during these periods if he/she wishes to remain eligible for this benefit.

Only active members are eligible for this benefit.

Once retired, a member is no longer eligible for this benefit.

All death benefit claims will be paid by Amalgamated Life Insurance Company (ALICO) in accordance with rules promulgated by OPEIU.

Richard Lanigan

**OPEIU** President

Mary Mahoney

Mary Mahoney

OPEIU Secretary-Treasurer

opeiu:153 afl-cio





This is to certify that all members in good standing of OPEIU with twelve (12) or more consecutive months of membership shall be covered for a two-thousand-dollar (\$2,000) accidental death and dismemberment benefit payable by OPEIU. A member's good standing and eligibility for this two-thousand-dollar (\$2,000) accidental death and dismemberment benefit is forfeited if the member is more than two (2) months in arrears in dues during the fourteen-month (14-month) period prior to death, exclusive of the month of death.

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Richard Lanigan

**OPEIU** President

Mary Mahoney

Mary Mahoney

OPEIU Secretary-Treasurer

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#### **CHAPTER 8**

#### House and Home

#### Benefits in this Chapter

- Home-Buying Discounts & Benefits
- Moving & Storage
- House and Home Discounts

#### 1. Home Buying Discounts & Benefits

Union Plus Mortgage & Real Estate makes refinancing and home-buying easier and more affordable for working families!

Through Wells Fargo Home Mortgage, one of the largest lenders in the U.S., union members can take advantage of convenient mortgages. Call 1-866-802-7307 or contact a WellsFargo mortgage representative in your area to apply or ask questions.

Among the unique benefits available through UnionPlus Mortgage & Real Estate are unemployment, disability and strike benefits to help you make mortgage payments when you're out of work. Also, parents and children of union members are eligible for UnionPlus mortgages!

Financing a home can be a complicated business, so why not leave it to the mortgage experts? Wells Fargo Home Mortgage counselors will walk you through the entire process of buying, selling and refinancing homes. Wells Fargo also offers special mortgage programs for first-time buyers. For more information call 1-866-802-7307.

#### 2. Moving & Storage

#### Get Moving.

No matter what your needs, Union Plus Home & Moving Discounts help union members & their families affordably relocate with expertise, convenience and no hassles!

Ready to move? Contact either of the following company for a discount on moving. Make sure you mention that you are a OPEIU member.

North American Van Lines 1-888-813-9595

Allied Van Lines 1-888-642-6814

#### Allied & North American Van Lines Discounts

#### **Professional Moving Discounts for Union Families:**

- Exclusive union member discounts on interstate moving, packing and in-transit storage.
- Free \$50,000 of Full Replacement Coverage from North American Van Lines.
- Double the coverage on property protection from Allied Van Lines.
- Peak rates waived year round.
- On-time delivery guarantee. Members receive \$125 per diem if the interstate delivery date is missed due to no fault of the member.\*
- Contact North American Van Lines at 1-888-813-9595 and Allied Van Lines at 1-888-642-6814.

#### **Full-Service Moving from the Professionals**

Enjoy a stress-free and affordable experience with Union Plus discounts on full-service moving vans through the leading national moving brands, Allied Van Lines and North American Van Lines.



Preferred moving van and moving services discounts especially designed for union members can save you hundreds of dollars on a typical interstate (state-to-state or long-distance) move.

#### The Union Plus Budget Truck Discount Difference:

- Union families save 20% discount applies to local & one-way rentals too
- Over 2,800 convenient locations nationwide
- Provides 24/7 roadside assistance
- Get truck or van rates by calling 1-800-561-1157

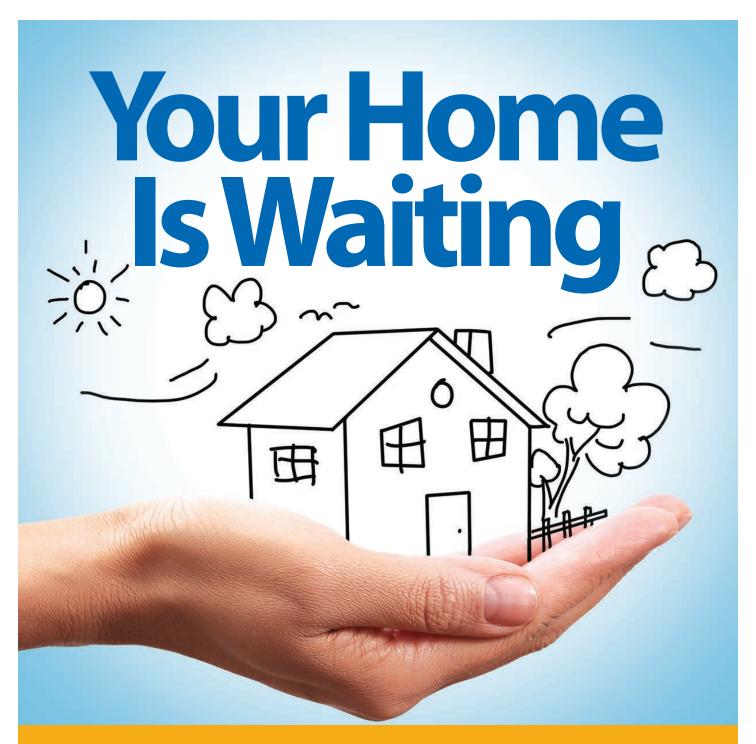
To reserve your truck by phone, please call 800-561-1157 and reference discount code 56000127763.

#### 3. New! House & Home Discounts from Working Advantage

Savings on home appliances, tools, dinnerware, bedding and much more!

OPEIU members can take advantage of dozens of house and home discounts through Working Advantage! Members can enjoy 20% discounts on AJ Madison home appliances like stainless steel refrigerators and stoves and 10% on Sears appliances. There are savings of up to 30% available at Lowes and additional 10% savings at Sears and other retailers, including Overstock.com, Target and all bedding and mattress products from SLEEPY'S. Discounts and sales change often, so make sure you check frequently at workingadvantage.com for great savings on items for the house and home. Remember, OPEIU members can set up an account at Working Advantage by using ID number 744387769.

We realize that sometimes you may need help with a concern about using a Union Plus program. The Union Plus Member Advocacy Program is staffed by OPEIU Local 2 members and is available to help you resolve any problems. Contact us at 1-800-472-2005 (8:30 a.m.-4:30 p.m. ET, weekdays) or online at UnionPlus.org/Customer.





The Union Plus Mortgage program is one of some 40 benefits available to help union members. The program is for union members and their parents and children. Benefits include mortgage hardship assistance to help protect members' homes in the face of financial hardship. With Union Plus, a mortgage is more than a monthly payment. It's long-term protection for everything your home means to you.

Learn more: UnionPlus.org/Mortgage

#### Insurance Benefits/Discounts

#### Benefits in this Chapter

- Auto Insurance
- Renters Insurance

#### 1. Auto Insurance

#### A Great Auto Insurance Deal for OPEIU Members!

One of the most consistently beneficial programs available to OPEIU members through the Union Plus program is auto insurance.

It's true! Many members who take advantage of this benefit not only end up saving money, they also get extra services and discounts. It's a great deal. And it's an especially great program for drivers in New York and New Jersey, two of the top three states when it comes to high auto insurance rates. In short, there is nothing to lose in checking out the Union Plus auto insurance program but, plenty to gain for those who sign up.

The most important thing to remember about the Union Plus auto insurance benefit is that it will not save money for every union member that seeks rate quotes. But it will save money for most members who do. In fact, union members are saving an average of \$507 a year through this program. Some will save as much as \$600 a year or more.

The reason for the savings is that the program obtains multiple price quotes from a variety of insurance companies. Under the plan, union members can get free auto insurance quotes in two ways. They can obtain the free price quotes online or they can call 1-855-666-5797. In either case, studies show that many will save money by doing so. We should note that members who reside in New Jersey will not be able to obtain auto insurance price quotes over the phone due to state law. They will, however, receive their quotes promptly by mail.

There's more. An added measure of security is built into every Union Plus-sponsored auto insurance policy. Members' coverage includes free access to 24-hour roadside assistance and emergency travel assistance.

The plan provides auto insurance coverage that members can trust. And, yes, the program has auto insurance policies available for drivers with less than perfect driving histories. It also offers freedom of choice, meaning that union members can select body shops or mechanics if repairs are necessary.

The program provides round-the-clock service, and top quality assistance. Every call made to the Union Plus auto insurance program is answered in the United States!

The average savings for union members of \$507 annually is based on all new Union Plus auto insurance policyholders who reported their prior carriers' premiums when they switched to Union Plus. Of all new policies issued during this period, 86.7 percent realized savings. Savings can be even larger for those families that have more than one car.

Now that you know these facts about Union Plus auto insurance you may want to get a price for your own auto insurance. You can do so online at Unionplus.org or by phone at 1-855-666-5797.

As we said, Union Plus auto insurance was found in the last year to save money for 86.7 percent of the drivers that used the program. Will it save you money? It costs nothing to find out. Visit Unionplus.org or call 1-855-666-5797 and ask for a representative.

#### 2. New! Union Plus Renters Insurance

#### Union member discount of up to 15%

Through Union Plus, OPEIU members can now save up to 15% on renters insurance, with many different options available. CALL 1-855-666-5797 for your free quote and mention Union Plus discount code DI7.

- Available through UnionPlus Met Life and Home
- Renters Insurance Specialty Coverage Packages
- Coverage for the contents of your home, such as furniture, clothes, and TVs

- Flexible payment plans
- Superior 24/7/365 claim service from U.S.-based call center
- Provided by MetLife Auto & Home, one of the nation's leading personal lines property and casualty insurance providers.

#### ■ Tip! Bundle & Save!

Combine your car and renters policies with Met Life for additional savings.

Additional features

- Protection for damage, theft, and personal liability.
- Replacement Cost or Actual Cash Value settlement methods.
- Specialty packages for electronics, musical instruments, recreational and sports equipment and luxury items.
- Identity Protection Services included with each policy.
- Legal Defense/Court Costs: If you're sued for a covered claim, MetLife Auto & Home will help pay attorneys' fees.
- Optional Water Backup Coverage available.

#### LEGAL SERVICES

#### Benefits in this Chapter

• Legal Consultation

#### 1. UnionPlus Legal Services

All OPEIU members, their spouses and dependents automatically receive these benefits through UnionPlus:

- Free consultation of up to 30 minutes from participating attorneys in person or over the phone.
- A 30% discount on hourly rates and flat fees.
- More than 2,000 law offices nationwide.
- More than 25 years serving union members, with more than 1 million member referrals.
- Instant access.
- No enrollment fee.
- No sign-up required.

#### All services are strictly CONFIDENTIAL!

Panel lawyers have expertise in a variety of areas, including, but not limited to: family law, traffic matters, wills and estate-planning, real estate, criminal, immigration, personal injury, etc. Participating attorneys average 14 years in legal experience and are carefully screened and selected to make sure members receive the best services available.

To access an attorney through this program visit the UnionPlus website and click on the Hardship Help heading and then click on "Legal Help." When contacting an attorney make sure you say you are calling for the Union Plus Legal Service.

For more information or to find a lawyer near you visit unionplus.org/hardship-help/legal-help

\*\*\*When you contact a lawyer in the network, make sure to tell them you are calling for the Union Plus Legal Service to get your discount\*\*\*\*

We realize that sometimes you may need help with a concern about using a Union Plus program. The Union Plus Member Advocacy Program is staffed by OPEIU Local 2 members and is available to help you resolve any problems. Contact us at 1-800-472-2005 (8:30 a.m.-4:30 p.m. ET, weekdays) or online at UnionPlus.org/Customer.



#### **EDUCATION SERVICES**

#### Benefits in this chapter

- Student Scholarships
- FAFSA Info
- Free College Benefit
- Student Debt Reduction Program

#### 1. Student Scholarships

#### John Kelly Labor Studies Scholarship

Ten (10) scholarships per year will be awarded on the basis of at least 1 per region. Applications are open to members or associate members in good standing for at least 2 years. All applicants must meet eligibility requirements and comply with the rules and regulations as established by the OPEIU Executive Board. Each scholarship has a total maximum value of \$3,250.00.

#### The applicant must be:

A member or associate member of OPEIU in good standing and either an undergraduate or graduate student in one of the following areas of study:

Labor Studies

Industrial Relations

Social Science or a related field

Non-degree Programs sponsored by the National Labor College at the George Meany Center or similar institution Requirements for scholarship application include:

- 1. High School Transcript (including Rank in Class).
- 2. College Transcript-for those currently or previously enrolled in college, university, technical or vocational school.
- 3. Essay (300-500 words). The essay should discuss the student's occupational goals.
- 4. Statement of Intent-All applicants are required to write a statement of intent to remain within OPEIU for at least two years.

Application form is available at your local office, the Secretary-Treasurer's office of the International Union or at opeiu.org and click on Membership Benefits.

**Please note:** Application, essay, transcripts and statement of intent must be received at the Secretary-Treasurer's office of the International Union, P.O. Box 1761, New York, NY 10113 by April 30 of each year.

#### Howard Coughlin Memorial Scholarship

#### **Full-time Scholarships:**

Twelve full-time scholarships will be awarded on the basis of at least one per region. Individuals can only win once in a lifetime. Applications are open to members in good standing, associate members or to their children all of whom must meet the eligibility requirements and comply with the rules and regulations as established by the OPEIU Executive Board. Each scholarship award shall be granted with a payment of \$1,625 for each year of higher education with a maximum value of \$6,500, pending proof of enrollment.

#### **Part-time Scholarships:**

Seven part-time scholarships will be awarded on the basis of at least one per region. Individuals can only win once in a lifetime. Applications are open to members in good standing, associate members or to their children all of whom must meet the eligibility requirements and comply with the rules and regulations as established by the OPEIU Executive Board. Each scholarship award shall be granted with a payment of \$662.50 for each year of part-time higher education with a maximum value of \$2,650.00, pending proof of enrollment.

Part-time scholarships are defined as a minimum of three credits and no more than two courses. If a part-time student does not attend a college/university each semester, they have 2 years maximum to use the part time scholarship



If the student becomes a full time student, while receiving a part-time student scholarship, the scholarship will be revoked and they will be able to apply for a full-time scholarship.

Part-time scholarship awards shall be subject to all other eligibility rules under this scholarship fund.



#### The applicant must be:

- A member or associate member of OPEIU in good standing on the date of award, unless a member discontinues employment to study on a full-time basis, retires, becomes disabled, or terminated from employer layoffs and plant closings.
- The son, daughter, stepchild, or legally adopted child of an OPEIU member in good standing or an associate member.
- High school senior or High school graduate entering a college, university, or a recognized technical vocational post secondary school as a full time or part time student.
- Currently in a college, university, or a recognized technical vocational post secondary school as a full-time or part-time student.

#### Requirements:

Each applicant must file an official OPEIU scholarship fund application. Application forms must be endorsed by the Local Union President or Secretary-Treasurer attesting that a member, a parent of an applicant, or an associate member is in good standing on the date of the application. The application must also be endorsed if a member discontinues employment to study on a full-time basis, retires, is disabled, or is terminated from employer layoffs and plant closings. Such endorsement must be obtained before the application is submitted.

#### All Applicants must submit:

- 1. A Completed Scholarship Application\*
- 2. High School Transcript (including Rank in Class)
- 3. College Transcript-for those currently or previously enrolled in college, university, technical or vocational school
- 4. SAT or ACT Test results (or equivalent examination by a recognized Technical or Vocational Post-Secondary school)

If you have already taken any of the above tests, you should request that your school forward the results to the Secretary-Treasurer's office of the International Union.

\*Application forms may be obtained at your local union office or at the Office of the Secretary-Treasurer of the International Union or at opeiu.org and click on Membership Benefits.

All applications, transcripts, and test scores must be received at the Office of the Secretary-Treasurer of the International Union, P.O. Box 1761, New York, NY 10113 by April 30 of each year.

#### Romeo Corbeil/Gilles Beauregard Memorial Scholarship Fund

This fund offers opportunity to children (ages 13-16) of OPEIU members and associate members to attend a summer camp program to learn about labor unions while having a great camp experience.

Each year, up to 20 children are chosen to have their transportation and camp registration fees (up to \$2,000) paid for by the Romeo Corbeil/Gilles Beauregard Memorial Fund.

The summer camp will be held in July of each year at University of Missouri Campus, Columbia, MO 63966 (573) 222-8373, fax (573) 222-8829.

Twenty (20) full-time scholarships will be awarded on the basis of at least one per region. Applications are open to children\* of OPEIU members in good standing or associate members who must meet the eligibility requirements and comply with the rules and regulations as established by the OPEIU Executive Board. Each scholarship is a maximum of \$2,000.

Applicant must be a son, daughter, stepchild or legally adopted child (between ages 13 and 16) of an OPEIU member in good standing or an associate member.

Each applicant must file an official OPEIU scholarship fund application. **Application forms must be endorsed** by the Local Union President or Secretary-Treasurer attesting that a parent of an applicant is a member or an

associate member in good standing on the date of the award. Such endorsement must be obtained before the application is submitted.

Application forms may be obtained at your local union office or at the office of the Secretary-Treasurer of the International Union or at opeiu.org and click on Membership Benefits.

#### For more information contact:

Office of the Secretary-Treasurer

Office and Professional Employees International Union

P.O. Box 1761, New York, NY 10113

Phone: (212) 367-0902

#### Union Plus Scholarship Program

Since 1992, the Union Plus Scholarship Program has awarded more than \$4.2 million to students of working families who want to begin or continue their secondary education. More than 2,000 families have benefited from our commitment to higher education. The Union Plus Scholarship Program is offered through the Union Plus Education Foundation.

**Scholarship award amounts:** The amount of the award ranges from \$500 to \$4,000. This is a one-time cash award sent to individual winners for undergraduate study beginning in the fall of the same year.

How to apply: Applications for Union Plus scholarships are only accepted online. Visit unionplus.org and click on the Benefits heading, then click "Money" and "Union Plus Scholarships" to began the application process. The deadline for applying for a Union Plus scholarship is January 31 of each year.

Who is eligible: Members of AFL-CIO unions participating in any Union Plus program, and spouses and dependent children (foster children, step children, and any other child for whom the individual member provides greater than 50% of his or her support). The individual must be accepted into an accredited college or university, community college or recognized technical or trade school at the time the award is issued. Graduate students are eligible!

#### **Evaluation criteria:**

- Applications for the Union Plus Scholarship Program are first reviewed by a panel of independent career professionals.
- Semi-finalists are chosen based on a point scale, and their applications are then provided to judges for further review and selection of finalists and awards.
- Program judges include representatives from the American Association of Community Colleges, the United Negro College Fund, the American Association of State Colleges and Universities and the National Association of Independent Colleges and Universities.

#### 2. FAFSA

#### **FAFSA**

The Free Application for Federal Student Aid (FAFSA) is your starting point for applying to almost all student financial assistance programs. For example, you need to complete this free application to receive any federal student aid. Many schools also use the FAFSA as part of their application process for non-federal aid.

The Department of Education's site ed.gov also explains the purpose of the FAFSA and how to complete a FAFSA form.

#### 3. Free College Benefit

OPEIU members may earn tuition-free an Associate Degree online through Eastern Gateway Community College. The free college benefit provides degrees in Associate of Arts, Associate of Criminal Justice, Associate of Business Management and Associate of Arts in Early Childhood Education, with more free online degree programs to come. For more information, see pages 27-28.





Office & Professional Employees International Union

# FRE COLLEGE BENEFIT

brings a college degree within your reach.









OPEIU and Eastern Gateway Community

College are offering you the chance to earn an online degree from an accredited school with no out-of-pocket expense. A college degree can be your pathway to new opportunities, greater responsibility, and more earning power.

FreeCollege.OPEIU.org 888-590-9009



# 4 steps to FREE COLLEGE

**OPEIU** members and their spouses, children, grandchildren and dependents can complete two years of college with **ZERO** dollars out of pocket.

#### APPLY TO EASTERN GATEWAY

Go to FreeCollege.OPEIU.org and select the "Apply Now" button.



The OPEIU Free College Benefit is a last dollar scholarship that fills the gap between the cost of tuition, fees and e-books at Eastern **Gateway Community College and** any federal, state or employer education grants for which you are eligible. It is a type of financial aid so students must comply with federal, state, and college academic and financial aid policies, which can be found on the EGCC website. In order to determine the amount of your scholarship, students first apply for and use any federal student aid awarded through the Free Application for Federal Student Aid. Even if it's determined that you are not eligible for any grants, OPEIU's last dollar scholarship has you covered. It will still be applied to your remaining balance for tuition, fees, and e-books. For step-by-step instructions on how to apply, visit FreeCollege.OPEIU.org

#### COMPLETE THE FREE FAFSA

Complete the form online: FAFSA.ed.gov Eastern Gateway Community College school code: 007275 The FAFSA application is required. Even if you don't qualify for financial aid, the OPEIU "last dollar scholarship" will be applied to your balance for tuition, fees and e-books. Note that some applicants are chosen by the US Dept. Ed for further verification and compliance is required. Your enrollment specialist can help you with the process.

#### SUBMIT YOUR TRANSCRIPTS

Submit your high school transcript or GED test score as proof of high school completion. Official transcripts must be sent directly from the school to:

E-mail: online@egcc.edu (Subject: OPEIU)

Mail: EGCC Admissions, Attn: OPEIU, 101 Federal Plaza East,

Youngstown, OH 44503

Fax: 330-480-0817 (Attn: OPEIU)

If you have completed any college coursework, have the transcript sent to EGCC. Applicable college credits will be transferred to the new program

#### ENROLL IN CLASSES

Work with an enrollment specialist to enroll in classes

The Higher Education Benefit covers the cost of tuition, fees and books after any PELL or other federal grant, or employer reimbursement is applied. The remaining amount will be cleared by the Higher Education Benefit. As long as your financial aid file is complete, there is no cost to the student and students are never asked to take out any loans.

opeiu:153 aflcio



**OPEU** FreeCollege.OPEIU.org 888-590-9009

#### 4. OPEIU STUDENT DEBT REDUCTION PROGRAM

All OPEIU members are eligible for a new OPEIU benefit: Student Debt Reduction. This program provides five awards of \$2,500 each year to a member who has completed an associate or undergraduate degree and who can demonstrate they have at least \$10,000 in student debt and their account is current.

The application deadline is June 30th. All applications must be signed by the Local Union President, Secretary-Treasurer or authorized officer before submission to the International Union.

#### **ELIGIBILITY:**

To be eligible for this program an applicant must be:

- A member or an associate member of OPEIU in good standing on the date the scholarship was awarded, unless a member loses employment to study on a full-time basis, has retired as a member in good standing, becomes disabled or terminated as a result of employer layoffs and/or plant closings.
- Must have completed an Associate Degree or Undergraduate Degree program at a College, University or a recognized Technical or Vocational post-secondary school as a full-time or part-time student.
- Must demonstrate that he/she has at least \$10,000 in outstanding student debt and is making regular student loan payments to a recognized student loan provider or debtor organization.
- Must submit documentation that student loan payments are up to date.
- Members who received an OPEIU Howard Coughlin scholarship award within the last five (5) years are not eligible for this program.

#### STUDENT DEBT SCHOLARSHIPS:

Five (5) \$2,500 scholarships will be awarded in July of each year. Applicants must meet the eligibility requirements and comply with the Rules and Regulations as established by the OPEIU Executive Board. Applicants are eligible to receive only one \$2,500 lifetime award.

#### PAYMENTS OF AWARDS:

Each scholarship award shall be granted with a onetime payment of \$2,500 to a recognized student-loan provider or debtor organization, or if not accepted by the debtor organization, the scholarship program may make an alternate arrangement with the awardee. All awards are taxable income to the awardee.

#### **PROCEDURES:**

Each applicant must file an official OPEIU Student Debt Reduction Scholarship application. Application forms must be endorsed by the Local Union President, Secretary-Treasurer or other authorized officer, attesting that the member or associate member is in good standing on the date of application. Such endorsement must be obtained BEFORE the application is submitted. The application form must also be endorsed if a member loses employment to study on a full-time basis, retires, is disabled, or is terminated as a result of employer layoffs and/or plant closings. Member must also be in good standing on the date of the award.

#### FORMS:

Application forms may be obtained at your local union office, the Secretary-Treasurer's office of the International Union or from the OPEIU website at www.opeiu.org. Once logged into the site, click on OPEIU Member Resources/OPEIU Membership Benefits link.

#### **REQUIREMENTS:**

Applicants must provide proof that they have completed an Associate Degree or Undergraduate Degree program at a College, University or a recognized Technical or Vocational post-secondary school as a full time or part-time student.

#### **APPLICATION:**

All applications are due in the Secretary-Treasurer's office of the International Union no later than June 30.

#### **SELECTION OF WINNERS:**

All applications will be entered into a drawing. All applicants will be notified in the month of July. Winners will receive a notice in the mail. Applicants who have not been selected for an award will be notified by email. Once again, an application form can be found on the next page.

#### **CHAPTER 12**

#### RECREATION, ENTERTAINMENT & TRAVEL

#### Benefits in this Chapter

- Movie Tickets
- Theatre Tickets
- Sports & Recreation
- Hotel Discounts

#### 1. Movie Tickets

#### Working Advantage

Movie ticket savings up to 30% off regular ticket prices at AMC Theatres, Cinemark Theatres, Century Theatres, Harkins Theatres, Malco Theatres, Marcus Theatres, Pacific Theatres, Reading Cinemas and United Artists Theatres. Other theatres are listed at workingadvantage.com.

To order tickets visit workingadvantage.com and click on "Movie Tickets" in the main menu.

#### 2. Theatre/Show Tickets

#### \* Working Advantage Theatre/Show Discounts

Working Advantage offers members incredible discounts for tickets to plays, musicals, Broadway shows, symphony, ballet, and opera performances, and more!

#### A few examples of these great offers on Broadways shows in New York City:

Beautiful

Book of Mormon

Wicked

For a complete list of discount offers and/or to order tickets, visit workingadvantage.com and click on "Shows" on the main menu.

#### 3. Sports & Recreation & Attractions

#### • Working Advantage Sporting Event Tickets

Working advantage offers many discounted professional sporting event tickets that change throughout the year as well as discounts for amusement parks and many other attractions.

For a complete list of offers or to purchase tickets, visit workingadvantage.com and click on "Theme Parks & Attractions," on the main menu.

#### 4. Hotel Discounts

When traveling, OPEIU members can save plenty on hotel rates! Through Working Advantage members can enjoy special, negotiated rates and substantial savings of 10 to 60% off regular hotel room rates at more than 225,000 hotels in the U.S. and around the world. Visit workingadvantage.com and choose either "City" or "Hotels" in the main menu at the top of the screen. Working Advantage's website also has a convenient link to Expedia for the lowest air fares anywhere in the U.S. and throughout the world.

#### SHOPPING

#### Benefits in this Chapter

- Online Shopping
- Outlets

#### 1. Online Shopping Discounts

Both UnionPlus and Working Advantage offer discounts and coupons to OPEIU members. Many of these discounts (such as automotive, entertainment, etc,) can be found elsewhere in this booklet and all of them can be found at workingadvantage.com.



From restaurant coupons to clothing, from electronics to magazines and from shoes to gift certificates, you can shop to your heart's content at workingadvantage.com, choosing from many famous retailers and enjoying discounts of 10 to 60%. The retailers that provide discounts and coupons through workingadvantage.org are the following:

T.J. Maxx

Sams Club

Target

HP Computers & Printers

JC Penney

Macy's

Omaha Steaks

Old Navy

Lowe's

Perfumania

ADT Home Security

Rosetta Stone AllState Insurance Columbia

We realize that sometimes you may need help with a concern about using a Union Plus program. The Union Plus Member Advocacy Program is staffed by OPEIU Local 2 members and is available to help you resolve any problems. Contact us at 1-800-472-2005 (8:30 a.m.-4:30 p.m. ET, weekdays) or online at UnionPlus.org/Customer.

#### **CHAPTER 14**

#### Public Sector Employees Furlough Benefit

OPEIU has extended the strike benefit and defense fund benefit of \$60 per day for a maximum of \$300 per week to members employed by national, state or local governments who become furloughed as a result of a shutdown, payable on the first day of the furlough.

#### MEMBERSHIP BENEFIT: IDENTITY PROTECTION





# Protecting What Matters Most



#### **Complete Identity Protection**

InfoArmor is an industry leader in identity protection. Our proprietary technology makes InfoArmor identity protection more than enough to help fight 21st century crime. Your union, OPEIU, has paid for you to receive this benefit free of charge.

#### Features Include:



#### **Privacy Advocate Remediation**

Our Privacy Advocates are CITRMS Certified experts in identity restoration. A Privacy Advocate® will act as a dedicated case manager to act on behalf of the victim and resolve the issue from start to case completion.



#### **Digital Identity**

This interactive, easy-to-read report summarizes what a real-time deep Internet search finds out about a subscriber, offers a Privacy Grade and tips to better secure personal information.



#### Internet Surveillance

Internet Surveillance constantly monitors the underground economy and dark rooms to uncover compromised, sensitive information such as Social Security numbers, wallet items and login credentials including emails and passwords.

#### What Happens if I Become a Victim of Identity Theft?

If you become a victim of identity theft, your union, OPEIU, has paid for you to receive all features for PrivacyArmor listed below. You will continue to receive Privacy Advocate Remediation, Digital Identity and Internet Surveillance in your service package.



#### Always Available 24/7

InfoArmor's strength is combining personalized customer care with innovative identity monitoring technology. When you contact InfoArmor with a question or concern, your call is handled by one of our specially trained and certified Privacy Advocates.



#### **Identity Monitoring**

We monitor identities to uncover identity fraud at its inception. With this feature more fraud is detected sooner, including unauthorized account access, fund transfers and password resets\*.



#### WalletArmor

This secure, online document repository makes lost wallet replacement quick and easy. Using state-of-the-art technology, we now include real-time card monitoring of the Underground Internet.



#### \$1,000,000 Identity Theft Insurance Policy

If you are a victim of fraud, we will reimburse your out of pocket costs to reinforce your financial secruity. \*\*



#### Solicitation Reduction

Guidance on how to limit exposure to fraud while reducing annoying calls, mail, and pre-approved credit offers.



#### **High Risk Transaction Alerts**

Receive alerts when someone has completed or attempted a transaction that required authentication questions to be answered.

\*InfoArmor strives to provide the most wide-ranging identity monitoring; however, we make no guarantee that all activity and transactions will be detected. In the event that we do not detect an activity or transaction that results in identity fraud, we will provide restoration services in accordance with our terms and conditions of service.

\*\*Identity thefit insurance underwritten by insurance company, subsidiaries or affiliates of AIG. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions, and exclusions of the policies described. Please refer to the action polices for terms, conditions, and exclusions of coverage may not be available in all jurisdictions.

Activate your benefit for free at www.opeiuidprotect.com

Questions? Call 855-990-0994